

## Julie Boggess, MPA

Licensed Nursing Home Administrator  
Aging Services Professional

### Resume Summary

After 31 years working as a practitioner in Aging Services, in December 2017 I left my position as CEO for Bethesda Rehab and Senior Care in Chicago to further my career in higher education and launch my company called

Enlighten Eldercare brings training and education to professional and private caregivers who are caring for older adults. Our mission is to enlighten caregivers with education, information and tools that will strengthen their role as caregivers.



I am a Certified Master Trainer for the AGE-u-cate Training Institute and deliver their innovative and impactful training programs to caregivers.

My philosophy about aging is that it should be considered a privilege, because there is only one alternative. Therefore, it is a privilege to work with and care for the aged. They deserve to age in environments that celebrates and uplifts their personhood, supports their independence and autonomy, and respects their dignity as human beings. Elderly people don't stop living or needing purpose and meaning in their lives.

#### *2003- Dec 2017* **Chief Executive Officer, Bethesda Rehab & Senior Care, Chicago, IL.**

Responsible for the integrity and quality of the daily operations for the 132-bed nursing home. Reporting to the Chair of the Board of Directors, my time was divided between managing operations, board functions and donor development. My goals focused on revenue stabilization and growth, quality improvement, employee relations, and developing a shared long-term growth plan with the Board of Directors. I spearheaded the consolidation of Bethesda with the Norwood Life Society, and voluntarily stepped down as CEO to pursue new opportunities.

#### *1998-2003* **Director, Mather Gardens Assisted Living, Evanston, IL.**

Assisted in the transition of a 110-apartment building from independent to assisted living. I re-designed the care giving system from home health to direct provider model and developed a strong management team that improved operations and financial performance. My most significant achievement was the implementation of on-site structured day program for residents with memory loss.

1995-1998

**Assistant Administrator, Mather Pavilion at Wagner Health Center, a Mather LifeWays Community, Evanston, IL.**

Managed the daily operations for 175 intermediate and skilled nursing beds and provided direct supervision for three departments, including budget preparation and financial monitoring. Prepared facility for IDPH and JCAHO surveys- achieved 97% compliance for JCAHO. Handled tours, admissions and conducted marketing visits. Spear-headed the development of a dementia program, continuous quality improvement council, and problem resolution system.

1993-1995

**Assistant Administrator, Bethany Terrace Nursing Centre, Morton Grove, IL.**

Managed daily operations for this 265-bed intermediate and skilled facility and provided direct supervision of four departments including budget preparation and monitoring. I prepared the facility for IDPH and JCAHO surveys and was responsible for the quality assurance program.

1989- 1993

**Director of Social Services, Bethany Terrace Nursing Center, Morton Grove, IL.**

Supervised two social workers and a secretary. This department handled all tours and admissions and provided counseling to residents and family members. I provided training to the department on MDS completion.

**EDUCATION and ACTIVITIES**

Master of Public Administration, Roosevelt University, Chicago, Ill.

Bachelor of Science, Child and Family Studies, Northern Illinois University, DeKalb, Ill.

- Licensed Nursing Home Administrator, 1990-present
- Past chair of the LeadingAge Illinois Nursing Facilities Cabinet
- Former Secretary of the Board of Directors for LeadingAge Illinois
- Member of the American College of Healthcare Administrators
- Instructor in Gerontology and Aging Services, Northern Illinois University
- Certified Master Trainer, AGE-u-cate