

Charlene R. Brosius RN, BS CDPT

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OBJECTIVE:

To obtain a position utilizing my clinical knowledge and skills to educate and enhance the abilities of others.

SUMMARY:

My previous nursing experience in areas such as long term care, rehab, med surg and homecare have provided me with strong clinical skills and knowledge of the health care industry. Along with a nursing background I have experience in education, Department of Health Regulations, quality assurance and auditing and business management and marketing. I have a proven success record in the start up and marketing of new businesses. In addition to the above, I am well organized, a genuine team player and an effective communicator with good leadership qualities. I am experienced in putting together trainings and presentations

WORK HISTORY:

Catholic Health Mount Saint Mary's Hospital

2018- present

Quality Management/Patient Safety Clinical Specialist

Provide clinical oversight and assessment within the hospital to ensure patient safety, provide follow up education to all staff on policies and procedures.

Sisters of Saint Francis Stella Niagara

2016- 2018

Health Center Nurse Administrator

Responsible for the oversight and care delivered by nurses and aides to the Sisters living in the nursing home/assisted living community.

Peregrine's Landing Senior Living Community

2003- 2015

Administrator

Regional Director of Programs and Quality Assurance

Took an Enriched Living/ Memory Care Program through ramp up, from the construction phase to full operational status. Successfully marketed the facility to achieve full census prior to the projected outcome date. Interviewed, hired, trained and continue to provide educational in-services and supervision to staff. Wrote the Policies and Procedures and also the Program Content used to operate the facility under the Department of Health Regulations. Developed a comprehensive orientation program used to train employees in all Peregrine Health Managed Communities. Developed a Memory Care Program.

Maintain projected operational budget. Provide a loving homelike environment for 112 residents. Maintain positive relationships with residents and their families. Maintain positive standings with New York State Department of Health.

Along with being the Administrator at this site I assisted Peregrine Health Management Company in securing the take over and operation of four other senior living communities and consulted in the management and over site of an Adult Home in Maryland, Michigan and Connecticut. Wrote the Part Two application for submittal to Department of Health to obtain operating certificate and approval of 5 sites, wrote company Policies and Procedures, Program Content, Orientation Program and Dementia Training Program. Trained and Supervised Administrators and staff at 5 other sites and continue to provide educational insight to all programs. Developed a Quality Assurance and Risk Management Program for the organization. Co-Wrote and successfully obtained a \$65,000.00 enable grant to enhance the life of our senior living residents. During a lengthy FMLA absence of our Director of Nursing, I oversaw and maintained the Resident Care Department along with my regular duties.

Glenwell Adult Care Facility: 1999-2003
 Administrator
 Took an Assisted Living Community through ramp up from the construction phase to full operational status. Successfully marketed the facility to achieve full census prior to the projected outcome date. Interviewed, hired, trained and provided educational in-services and supervision to staff. Ramped up a successful Alzheimer's Unit and started a support group for families. Provided marketing and public relations to maintain success. Responsible for Quality Assurance and auditing to maintain company and DOH compliance. Maintained positive relations with residents and families. Maintained positive standings with New York State Department of Health.

Niagara Community College: 2003
 Nursing Instructor
 This was a seasonal evening position and I left it to open a new Assisted Living Program.

Aurora Park Health Care and Rehabilitation Center 1997-1999
 Admission Director
 Responsible for all admission activity, including screening patients, verifying insurance and determining eligibility for a 320 bed long term care facility. Instrumental in the ramp up of a new sub acute rehab unit. Responsible for marketing and public relations through the community and professional market. I successfully doubled the number of short term beds utilized resulting in an increase in therapy staff ad productivity hours. I also increased the general referral base by 85%.

Erie County Boces Program 1996-1997
 Nursing Instructor for the Certified Nursing Assistant and Licensed Practical Nursing Program.

Olsten Kimberly Quality Care/Nurses House Call 1992-1996
 Manager of Clinical Practice
 Directly responsible for the every day business operation of the office. Duties also included overall case management of all nursing cases and training and supervision of employees. Responsible for human resources and health management of over 100 employees. Marketing and public relations along with chart audits to maintain compliance for the homecare agency. I was successful in increasing the number of field staff and clients along with increasing the revenue over the corporate requirements.

Western New York Home Care/ Hospice Buffalo 1991-1992
 Nurse Manager
 Case management of homecare patients, liaison with hospital professional staff and community services. Provided supervision and educational instruction to field staff.

Degraff Memorial Hospital 1991-1992
 Rehabilitation Nurse
 Responsible for over-all patient care on an acute rehabilitation unit. Member of the policy and procedure committee.

Millard Fillmore Suburban Hospital 1985-1992
 Labor and Delivery Nurse, scrub and circulating nurse

Niagara Orleans Boces Center 1977-1982
 Clinical Instructor for Licensed Practical review, medication review and CNA Classes

Buffalo General Hospital 1977-1978
 Charge Nurse Responsible for patient care on an open heart and neuro unit

Education:

B. S. Business Management, Houghton College
R. N. Sisters School of Nursing
Canisius College
Certified Dementia Practitioner Trainer,
Certified in Montessori dementia based programming™,
Certified Master Trainer Practitioner for Compassionate Touch™ for memory impairment
and end of life care.
PRI certified, Certified Alzheimer's Support Leader,
Certified trainer Master Trainer Practitioner for Dementia Live™
Certified in Ageless Grace™ exercise program for the elderly
Internship Program at John Hopkins University on Alzheimer's and Dementia related
diseases

AWARDS: *Excellence in Nursing Award at Sisters School of Nursing*
Buffalo's Business First, Woman of Inspiration award 2014

